

<https://careers.fleetgo.com/job/technical-support/>

Technical Support

Responsibilities

- Support and consulting of customers in remote support in collaboration with project management
- Update, installation and setup of customer systems in remote support.
- Handling of support requests within the scope of 1st and 2nd level support
- Analysis and documentation of error situations

Qualifications

- Basic knowledge SQL
- Good to very good knowledge of MS Office
- English proficiency B2
- German language skills C2
- Basic knowledge in the area of Microsoft operating system (Windows Server, Windows 10)
- Good network knowledge
- High level of social competence, motivation, flexibility and ability to work under pressure
- Experience in the software or logistics industry is an advantage, but not required

Contacts

Please send your application to **Christian Schulz**.

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Postal address

Wanko Informationslogistik GmbH
Mr. Christian Schulz
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Hiring organization

Wanko (part of FleetGO)

Employment Type

Full-time

Working Hours

40

Date posted

March 6, 2025